

NIH Clinical Center CIO Newsletter

February, 2011

63rd Edition

This is the sixty third edition of a monthly broadcast email to the CRIS user community about CRIS capabilities and issues. In addition to the text version in this email, I've attached a PDF version that can be printed. I look forward to receiving your comments or suggestions at CIOnewsletter@cc.nih.gov. In addition, valuable information can be accessed at the CRIS and DCRI websites: <http://cris.cc.nih.gov>, <http://www.cc.nih.gov/dcri>.

Topics of the Month

- CIO Remarks
- Citrix Upgrade Completed
- New In CRIS
 - MES Order Screen Changes
- Tip for Using CRIS Sunrise
 - ICU Electronic Documentation
 - Copy Forward Reference
 - Discharge Process
- Advanced CRIS Training

CIO Remarks

Personal Identity Verification (PIV) Cards will be required for local and remote access to sensitive CC IT systems by NIH. Use of NIH issued PIV Cards for authenticating users to NIH IT systems using NIH Logon like ITAS and NBS and authenticating users to NIH IT systems containing sensitive data is a federal government requirement. Due to the number of sensitive CC IT systems, the CC plan is to require the NIH PIV Card for authentication when remotely accessing the NIH Network. Once on the NIH network, most CC IT systems are available through CCCASPER.

DCRI is preparing all of the CC Departments for remote access on all **Government Furnished laptops** by March 31st, 2011. This includes installation of the PIV Card software, PIV Card reader, configuration of the client and installation of the new 2-factor NIH VPN. It is the responsibility of staff that uses **Personally Owned Equipment** to not remotely access sensitive data to prepare their computers and laptops. For further instructions please contact the NIH IT Service Desk at 301-496-4357.

In preparation you will need your **6-digit PIN** that was issued with your PIV badge; if you do not know your PIN then you will need to get it reset at the Badge Issuance office, which is located in the Clinical Center South Lobby: Bldg 10, Room 1C52 hours of operation are Monday, Wednesday and Friday 8:00 am to 4:30 pm.

How to access CRIS?

Local access:

You will continue to use CCCASPER <https://cccasper.cc.nih.gov/vpn/index.html> to access CRIS locally; no additional software is required at this time; however this will change in the future as the PIV smartcard will be required no later than July 2011.

Remote access:

You will need 2 factor VPN client, PIV smartcard reader, and Activclient software installed on all Government Furnished Equipment and Personally Owned Equipment.

The NIH IT Service Desk, 301-496-4357 will provide assistance for Personally Owned Equipment installation, to access the instructions click on the link: http://smartcard.nih.gov/PKI_PIVguides.htm

Citrix Upgrade Completed

On February 8th, CCCasper Citrix Access was upgraded. Some MAC users reported having difficulty launching applications on the CCCasper Citrix Access site; but these problems were resolved by installing the current version of the Citrix Client on the user's workstation.

Installation instructions for a supported Citrix Client can be found at the following URL <https://cccasper.cc.nih.gov/> Log in and the first link on the right pane under "Enterprise Web Sites" called **CCCASPER Citrix Clients Downloads** contains information, instructions, and files for PC and MAC platforms. Additional information on "How to Log into CCCasper" can be found at <http://www2.cc.nih.gov/citrixclient>

If assistance is needed, please call CRIS Support at 301-496-8400.

CRIS Transport Order Screen Changes

Ordering Messenger and Escort Service (MES) through CRIS went live October 1, 2010. MES & DCRI are now in the process of streamlining the ordering system. Messenger and Escort is averaging 600-700 transport trips per weekday/300-400 transport trips per weekend day; our goal is to get every patient to their destination on time and every specimen/item picked up on time for prompt delivery.

Changes effective Feb 24, 2011

Patient Transport

1. "Priority" field replaced with "Time of Patient Appointment"
2. "Date of Patient Appointment" field moved to the right and defaulted to the current date
3. "Special Instructions" field deleted

Specimen/Item Transport

1. "Priority" field changed to MES specific times
2. "Transport Date" field defaults to the current date unless "Future Pick Up Date" is selected in the "Priority" field
3. "Special Instructions" field deleted

For questions on these changes, contact Jessi Kesler at keslerj2@cc.nih.gov

Locating Patient Documentation from the ICU

Effective February 22, all ICU patient documentation can be found in CRIS Sunrise. The paper flowsheets that had followed a patient to other units are no longer available. Instead, please refer to the following CRIS flowsheets to find patient data during their stay in the ICU:

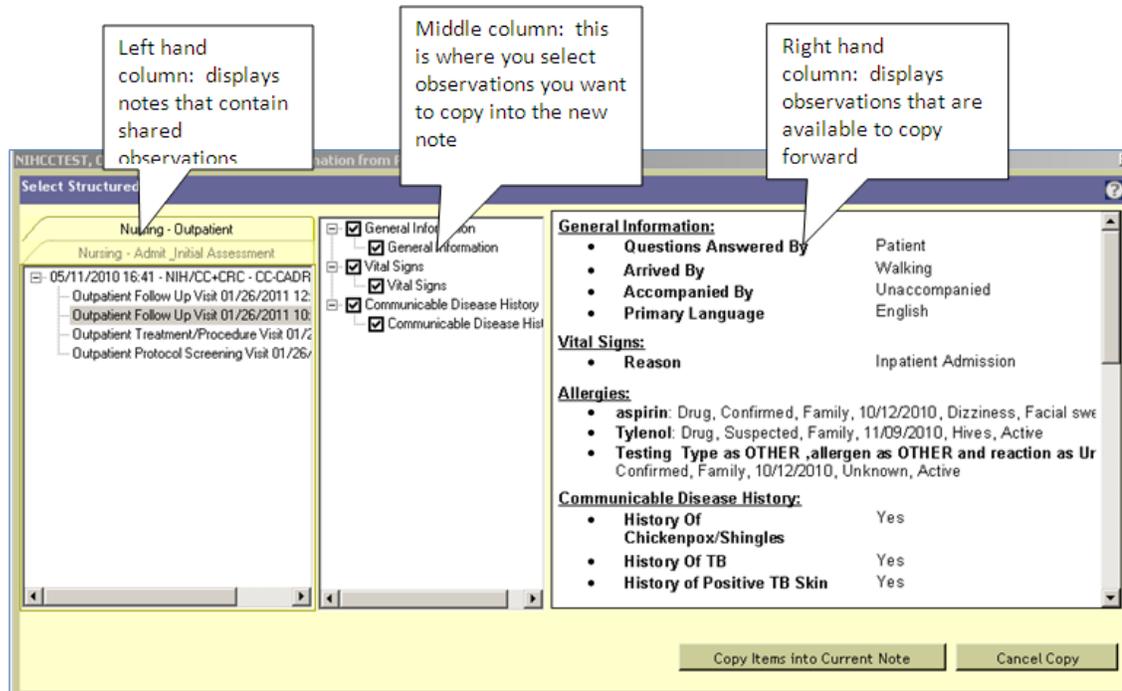
- CC Assessment (includes vital signs, nursing assessment, treatment and care, and similar RN/ RT documentation)
- CC Invasive Ventilation
- RT Assessment
- Intake & Output
- VAD Observations

Additionally, you will soon be able to find much of this data in one place – the new CDV tab (Clinical Data Viewer). It is currently available by accessing CRIS Sunrise through CCCasper.cc.nih.gov and will be available on all SCDs and WOWs by mid-March.

Copy Forward

Check out the new reference handout “Copy Forward Feature”
http://cris.cc.nih.gov/cristraining/documents/Copy_Forward.pdf

Copy forward is a feature in CRIS that brings data, such as observations, from a previous note into the note you are creating. Not all notes and/or observations can be copied forward.



Refer to the handout for more valuable information about this functionality.

Discharge Process

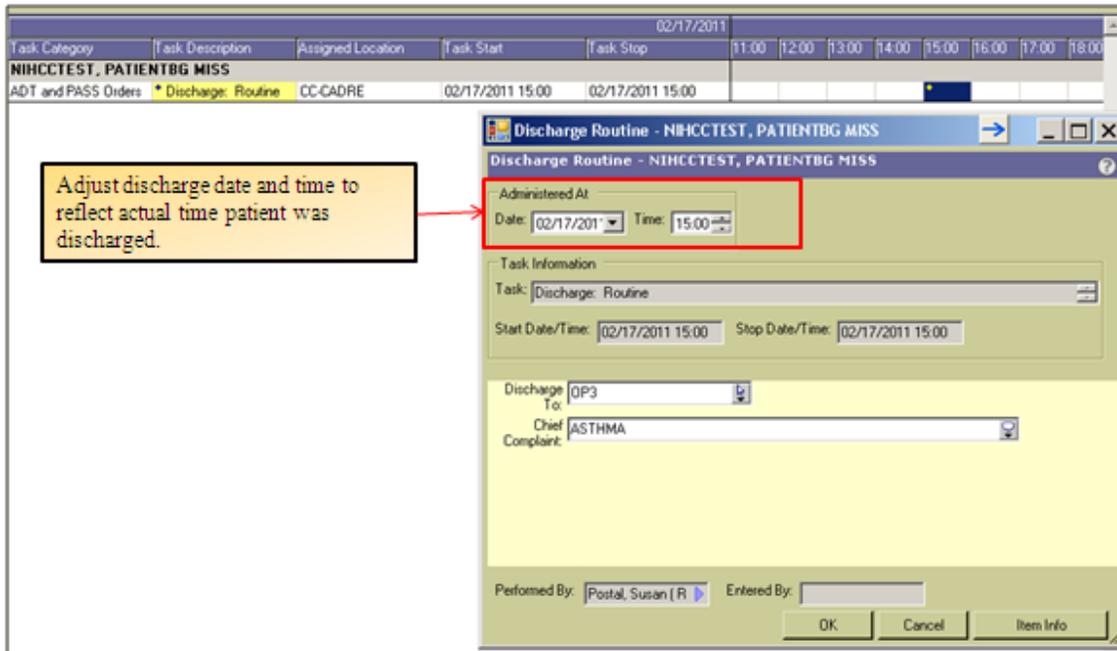
To discharge a patient the Prescribers enter a discharge progress note. A submission of the discharge progress note automatically generates a discharge order and creates a task on the Worklist Manager.

To enter a discharge progress note:

1. Select the “Enter Document” icon from the CRIS toolbar.
2. From the document browse window, select “Prescribers” → “Discharge”
3. Select the appropriate discharge progress note (see below)

Discharge: Routine Progress Note
Discharge: Expiration Progress Note
Discharge: AWA or AWOL Progress Note

If a patient's actual discharge date or time is different from the date and time entered in the order, the health care provider can adjust the date and time when completing the task on the Worklist Manager to reflect the correct information.



Advanced CRIS Training– Beyond the Basics

The training team held two Advanced CRIS Training courses and feedback has been positive. We invite you to attend this optional class which is designed for current CRIS users and will provide an opportunity to learn additional CRIS skills, reinforce current knowledge, and offer hands on practice.

You can register for our March classes which are being offered March 9th and 23rd at <http://training.cit.nih.gov/>