

NIH Clinical Center CIO Newsletter

April, 2011

65th Edition

This is the sixty fifth edition of a monthly broadcast email to the CRIS user community about CRIS capabilities and issues. In addition to the text version in this email, I've attached a PDF version that can be printed. I look forward to receiving your comments or suggestions at CIOnewsletter@cc.nih.gov. In addition, valuable information can be accessed at the CRIS and DCRI websites: <http://cris.cc.nih.gov>, <http://www.cc.nih.gov/dcri>.

Topics of the Month

- CIO Remarks
- New in CRIS
 - Acuity Plus via Sunrays
 - Updates to CRIS Research, Blood Order
- Privacy and Security
 - Phishing Attempts in the CC
- Tip for Using CRIS Sunrise
 - Medication Administration Viewing Tip
- Revised Reference Handouts
- CRIS Support
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 - CRIS Booth

CIO Remarks

On Monday May 2nd, 2011, the CITRIX Clinical Center Desktop will support HHS Smartcards for encrypting and signing email messages, and logging into NIH Websites that support smartcard login.

You do not have to insert your smartcard to log into CCCASPER and use this feature. Log into CCCASPER normally, and launch the Clinical Center Desktop normally. When you are ready to use your smartcard, insert the card into the reader and choose the option to sign, encrypt, or log in using your HHS issued smartcard.

This feature does require you to have a smartcard reader installed on the computer you are using in order to use the new feature. This feature will work

from home if you have a smartcard reader installed on the computer you use there.

You only need to insert the smartcard to use the application features, once you are done using the smartcard, it can be removed from the reader. Please remember to always check the smartcard reader before you leave your workstation so you do not lose the smartcard.

Acuity Plus via Sunrays

The AcuityPlus Application is now available on SunRay computers by selecting the Coffee Cup icon (lower left corner) → Applications → AcuityPlus-Production icon.



Updates to CRIS Research, Blood Order

In order to better support the research mission at the Clinical Center in accurately collecting research blood specimens, the CRIS Research Blood order form will be updated to include the following functionality around May 5th, 2011.

- The Maximum Blood Draw Volume field is calculated based upon the tube size selected and the quantity of tubes to be drawn. For example, if the tube type is ACD Yellow, the tube size is 8.5 ml. If 5 tubes are being collected, then the maximum volume is $8.5 * 5 = 42.5$ ml.
- A Total Blood Draw Volume field has been added to indicate the total desired volume of blood to be drawn in this order. This value cannot exceed the Maximum Blood Draw Volume. In order to lessen the number of fields which need to be entered for a new Research Blood order, this value will default to the Maximum Blood Draw Volume but can be set to a smaller volume of blood to draw.

- A calculated Blood Draw Volume Per Tube field has been added to indicate the amount of blood volume to draw in each tube. This is calculated based on the Total Blood Draw Volume divided by the quantity of tubes to be drawn. If the Total Blood Draw Volume is not to be divided equally among the tubes, the exact volumes should be indicated in the Special Instructions field.

Warning About Phishing Attempts in the CC

On April 4th, HHS was notified that Epsilon, a company which handles email marketing for clients in financial and retail sectors detected a compromise exposing their customer database. Epsilon's press release stated that "only email addresses and/or customer names" were exposed. HHS notified NIH ICs that systems and personnel could be impacted by an increase in the amount of spam email and phishing attempts since more information which may not normally be known was available. Since the Epsilon breach, there have been several reported events of unsolicited emails sent to CC staff requesting a user ID and password to expand the size of the user's Outlook email folder. This is a classic phishing attempt. Please do not respond.

What should you do if you receive a phishing email at work or at home?

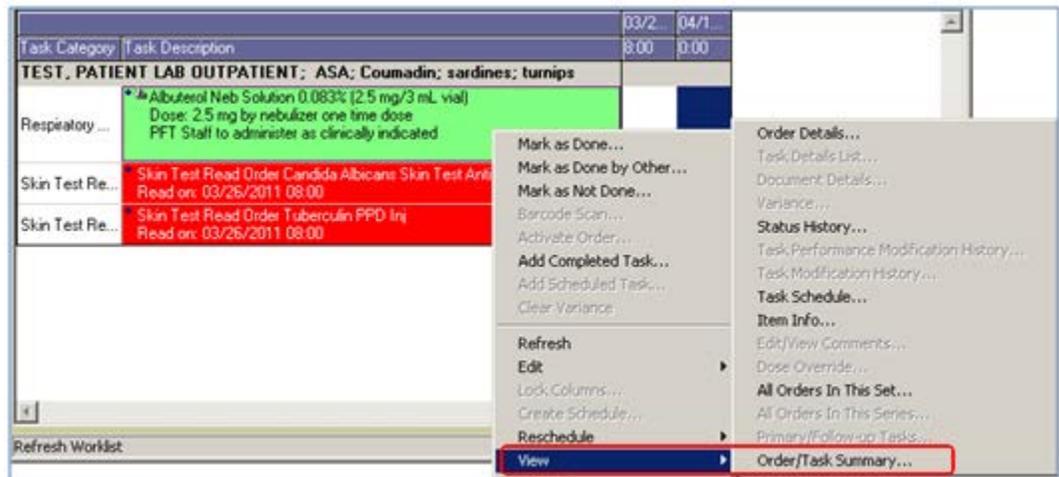
- Do not provide any information even if the sender is known to you. Just delete the email.

If you are unsure of an email, do not click links or call phone numbers listed in the suspect email. Even if the sender's name is known to you, please know that email sending addresses can be forged, the text of a link in an email body may not match the actual link and fake phone numbers can be set up to impersonate known companies or institutions. If the email is from an organization that you do business with, verify the validity of communication contact information with known good contact phone numbers or websites for the company.

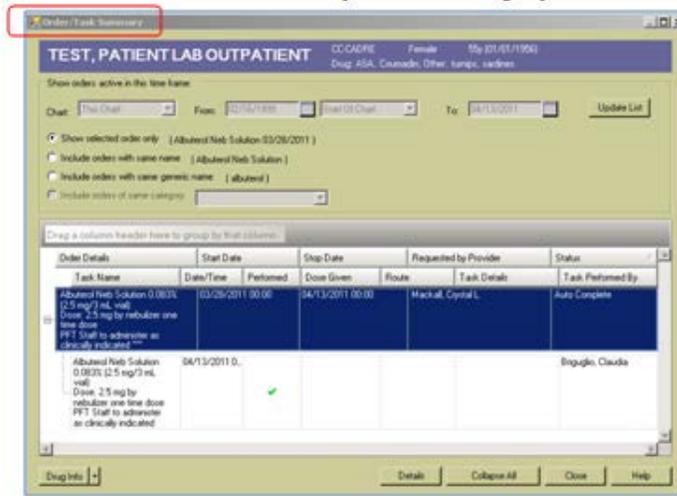
Medication Administration Viewing Tip

The following are steps to view the administration history of a particular medication order in SCM.

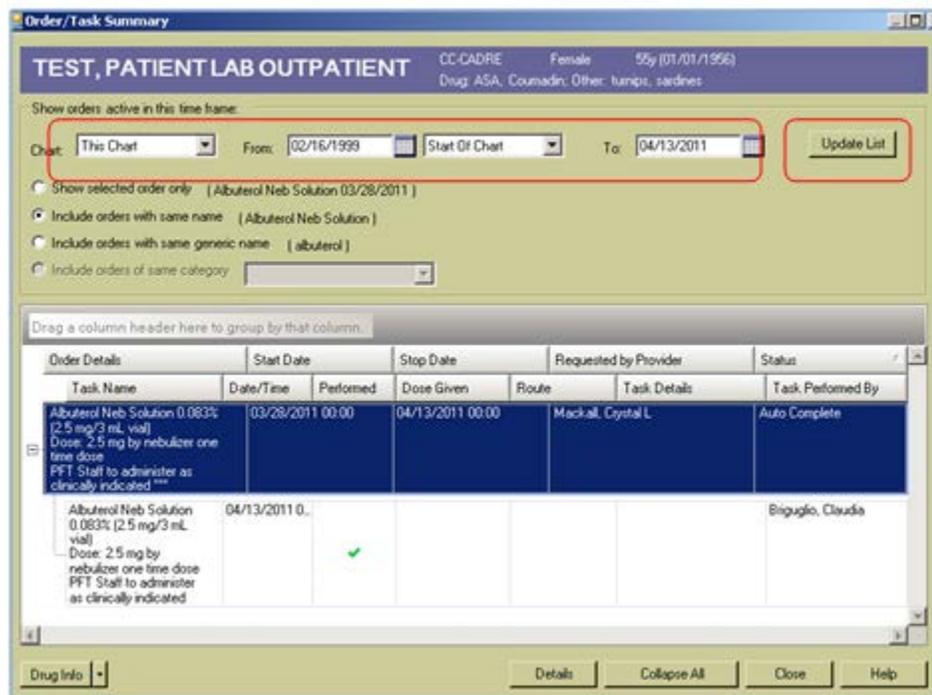
- With the desired patient selected, click on the **Worklist Manager** icon  on the toolbar.
- Right click on the desired medication (in the **Task Description** area). Select **View**→**Order/Task Summary**.



- The **Order/Task Summary** window displays.



- Select one of the three options available:
 - Show selected order only
 - Include orders with same name
 - Include orders with same generic name
- Set the desired time frame filters and click **Update List**



Note: you may also find the **Order Task Summary** window by going to the **Orders** tab →select desired medication→right click and select **View**→**Order/Task Summary**.

Revised Reference Materials

Two revised reference documents have been posted on the CRIS website.

- The reference material for entering the Medications/Herbal on Admit/Encounter structured note is located at:
http://cris.cc.nih.gov/cristraining/documents/Medications_Herbal_Admit_Encounter.pdf
- The reference material for Serum Drug Level Monitoring in CRIS is located at:
http://cris.cc.nih.gov/cristraining/documents/50_CRIS_Serum_Drug_Level_Monitoring.pdf

CRIS Access Request Form

The CRIS Access Request Form which is required to request new CRIS access, as well as for modification and deactivation of existing access privileges has been updated and can be found on the CRIS website.

<http://cris.cc.nih.gov/accounts/pdf/CARF.pdf>

CRIS Booth

The CRIS Booth, a community outreach program, is held quarterly at the Clinical Center. Most recently, this event was held on March 22, 2011. If you have any suggestions for upcoming CRIS Booth activities, please contact the CRIS training team at 301-496-8400.

